

Sacramento TGA

Service Category Directives, FY 2025-2026

Medical Transportation Services Directive 1

Medical Transportation funds shall be used for the reimbursement of volunteer drivers or for the purchase of ride share or public transportation fare (Light Rail or Bus pass).

Based on client acuity, transportation funds must be prioritized by means of transport to preserve the most cost-effective means such as

- family, friends, and other sources of transport for which the subrecipient does not incur any direct cost.
- volunteer services
- insurance provider
- public transit (to include Paratransit) or gas voucher
- ride share (such as Lyft or Uber)
- taxi service

Monthly bus passes are acceptable if there is documented need in the client's file that the cost of daily bus passes would exceed the cost of a monthly bus pass, in any given month.

Medical Case Management Directive 1

All agencies providing Ryan White-funded Medical Case Management services are either "Field Based" or "Office Based" to ensure that proper billing occurs. Any agency funded/billing for "field-based" **must** offer clients the alternative of meeting case management staff at locations outside the agency's normal place of business office and convenient for the client.

Adopted: _____



Richard Benavidez, Chair

Date: 03/26/25